



Community Aviation Consultation Group Meeting Minutes

Date	Wednesday 21 November 2018	1230 – 1430 hours
Objective	Community Consultation	
Facilitator	Tom Ganley	
Minute Taker	Ilma Thorne	
Attendees	Tom Ganley, Dave Batic, Ilma Thorne, Rex Mooney, Ken Johnson, Colin Dawson, Helen Kilgariff, Bill Low, Davy Semal, Alana Richardson, Taryn Powick, Stephen Schwer, Dave Goodes, Anya Lorimer (Part) Nick Fewster-(Phone/Part)	
Apologies	Paul AhChee	

Topic	Details
Welcome, Introduction & Apologies Tom Ganley	<ul style="list-style-type: none"> • Tom welcomed all to the meeting including Stephen and Alana as new members. • Previous minutes were accepted.
Environmental Report Nick Fewster	<ul style="list-style-type: none"> • Cattle are now in airport paddocks to assist in buffel grass management. Buffel grass burns much hotter, higher and intense than normal. • Nick gave a presentation on PFAS. Airservices Australia to give a presentation on PFAS at the next meeting.
NT Airports Brand Anya Lorimer	<ul style="list-style-type: none"> • Anya gave a presentation in regards to rebranding of NT Airports as a destination. Surveys will be distributed to stakeholders for their input. This is all about the local, Territorian and visitor 1st experience at the Airport. • What is the personality of Alice Springs now and into the future? What do we do well and what can be improved? What experience do we want people to have? • Examples were shown from other Airports around the world of some ideas they have put in place. How does the logo, colours and symbols communicate?

Topic	Details
<p>Member Feedback Ken Johnson Helen Kilgariff Stephen Schwer Colin Dawson Dave Goodes</p>	<ul style="list-style-type: none"> • Ken noted recently a lot of vehicles parking at the front of the terminal. Dave advised that there is 10 minute free short term parking. The public need more education on this that will eliminate excess parking at the front of terminal and on the main road. • Helen states there is no signage to indicate the speed limit past the front of the terminal other than the trailer mounted LED sign. • Stephen was pleased that NT Airports is looking at a destination based branding strategy. • Colin discussed an issue with the taxi drivers and a particular car parking officer that has been calling up particular taxis on behalf of customers. Dave advised the parking officer involved has been removed from that role. • Colin also discussed an issue with parking spaces available on the taxi rank in peak periods. There is a safety concern with cars double parking and extending out the back of the rank. Some taxis dropping off at kerbside and others direct to the rank. Colin asked if it was possible to have a designated person to control the taxis at certain times. The \$3 levy recently introduced was to fund 2 bays provided for taxi parking to allow driver to come inside terminal and in future go towards a shelter. • Dave Goodes asked why the dashed line was removed from the main road when it was upgraded without any public consultation. It is now double lines all the way to the Airport from before the Adelaide turn off. Dave Batic believes it is so that there is no overtaking while you may be beside a cyclist being there is no separate bike path. • Dave Goodes states it has become common practice for passengers collecting pets from Qantas Freight to toilet them around the base of the Control Tower. Nobody picks it up.
<p>General Managers Report Dave Batic</p>	<ul style="list-style-type: none"> • Passenger numbers have been consistent over the past 2 years at 630,000 per year with up to 25,000 aircraft movements a year. • Qantas have announced some schedule changes. From March 2019 they have completely dropped all direct flights to Cairns, reduced Perth to 2 x per week and reduced Melbourne to 5 x per week. Total of 15 flights per week dropped. • The deterioration and crack sealing of Runway 12/30 is ongoing. To date we have done over 4000 km of crack sealing. We plan to conduct a Runway Overlay early 2019. • March 2018 we welcomed the Qantas Dreamliner direct from Seattle which had international media coverage. • Aerodrome Reporting Officers have introduced whips as Wildlife Management Control. Also the 1st regional airport to move away from paper based systems to an iPad system called 'Tracker Airside'.

Topic	Details
<p>General Managers Report Dave Batic (Continued)</p>	<ul style="list-style-type: none"> • August 2018 a formal dinner with over 200 guests was held on Runway 17/35. It is hoped another dinner will be held in 2019 for RFDS's 80th anniversary on a much larger scale. The Cattleman's Association are interested to hold this event in 2020. • October 2018 Japan Airlines held 5 charter flights direct from Japan for the 1st time in over 10 years. This was very successful and required a lot of liaising with Border Force and Customs Control departments. • The landside café is growing in size and popularity. • More seating has been placed in the landside area in the front of the terminal. • A final proof is expected before end of year on a Monopoly Board game which includes Alice Springs Airport and other local and Territorian businesses. • We have purchased some metallic artwork made by prisoners in Alice Springs of an emu and a kangaroo and they are located along the walkway between the terminal and the aircraft parking apron. We also purchased a fibreglass kangaroo, emu and an eagle painted by a collaborative group of artists at Santa Teresa. These are currently displayed on the arrival baggage carousel. • Since upgrading the Terminal Air conditioning and the LED lighting and solar works over 223,000 kw hours has been saved compared with the prior year. • We have partnered with Frampton Real Estate whom have helped secure Enviro bank as a Tennant. We may now be able to introduce recycling throughout the Airport. • From July 1st you can now book your Long Term Car Parking online. Friday to Monday bookings attract a 15% discount and all other bookings get a 10% discount. • We now have advertising at the Alice Springs Cinema. • Flight Information Display system (FIDs) was upgraded in July. • Our website was upgraded with a new cleaner look in July. • We have customer feedback stands (Happy or Not) currently located at security and near the toilets airside and landside in the Terminal. We can pull data from this system at any time. Overall Security has a 90% satisfaction rate and the toilets are showing 60% satisfaction. • Throughout the Terminal we now have automated voice over announcements every 15 minutes in regards to security, safety or food & beverage. • Hand sanitisation stands are now located outside all toilets, and both cafes. • We are looking to apply for a community benefit fund to upgrade the old control tower at 7 mile to turn it into aircraft viewing area for the public.

Topic	Details
General Managers Report Dave Batic (Continued)	<ul style="list-style-type: none"> Looking at possibility of getting more billboards placed along the highways to display anti fatigue message. We will be putting out an expression of interest in regards to a Pet Motel. There seems to be a great need in town. There is an area of land that may be able to be used to recycle sewerage. We may look at a feasibility study for this. Still looking at a play area for kids in the Terminal. The 2nd Qantas Pilot Academy is still to be announced. Alice Springs is still a candidate for this. Toowoomba Airport has been announced as the 1st site. Priscilla Queen of the Desert Festival to be held 8-10 March 2019.
Department of Infrastructure Regional Development & Cities Taryn Powick	<ul style="list-style-type: none"> Taryn updated the group on some changes to the Ministry line up. In June it was announced the Productivity Commission Inquiry into the economic regulation of Airports. The purpose is to determine the effectiveness and efficiency of current arrangements. The focus is on passenger and freight services. Some regulations are due for sun setting process in April 2019. A 5 year extension has been granted for this. The National Airport Safeguarding Advisory Group (NASAG) met recently and endorsed the new guideline which is managing the risk in public safety areas at the end of runways. This must be implemented into all states guideline systems. The next NASAG meeting is in Feb 2019. The Airports Amendment Bill changes have gone through. The Aviation Access Forum met recently. Some examples of things discussed were the carriage of assistance animals on aircraft, the need for regulations on mobility scooters and finalise standards Australia with a level of technical specifications. Next meeting in May 2019.
Airservices Australia Dave Goodes	<ul style="list-style-type: none"> Dave showed a short presentation which gave an overview of the processes and considerations ATC go through when planning flight paths, consultation methods and noise issues. There have been no noise complaints at Alice Springs. There are no proposed flight path changes for Alice Springs.
Meeting Dates Tom Ganley	<ul style="list-style-type: none"> Wednesday 13th March 2019 @ 1230.
<u>ACTION ITEM LISTING</u>	
David Fleming	<ul style="list-style-type: none"> Airservices Australia to present on the PFAS PSI
Dave Batic	<ul style="list-style-type: none"> Parking awareness and education

Topic	Details
Dave Batic	<ul style="list-style-type: none">• Review of speed signage on Terminal approach
Dave Batic	<ul style="list-style-type: none">• Investigation of Taxi drop off operation
Dave Batic	<ul style="list-style-type: none">• Installation of toilet bags and signage for pets