

Current situation

At NT Airports (NTA) including DIA, ASA & TCA, we have a COVID 19 contingency plan in place and we will continue to monitor the situation closely to assess the risks and keep all airport stakeholders informed.

NTA Executive are in constant communication with NT and Commonwealth Dept of Health, Dept of Home Affairs, Biosecurity and Australian Border Force (ABF) on a local and national level and will immediately be made aware of any changes to the current level of risk and evolving situation.

Airside operations

Scheduled services to/from China have been suspended until 18 March. Further updates will be provided when known, regarding the extension of suspension or resumption of flights.

Repatriation flights are being managed by the Dept of Defence and all flights arrive and depart from the RAAF Base Darwin. These passengers do not pass through the DIA terminal until their quarantine period is finished and are cleared to depart on commercial flights to return to their home ports.

Medivac flights are being operated by aero-medical operators such as Royal Flying Doctor Service, Care Flight etc and those who have an operational role in the response in the corona virus situation. These flights are managed by the local health authorities; passengers and health workers do not pass through the DIA terminal building.

Cleaning (Terminal buildings)

Our cleaning contractors have upgraded their decontaminating processes, procedures and Infectious Diseases Management Plans in consultation with NTA Executive Management, Operations and Safety.

Since the outbreak of COVID 19 our cleaning contractor in Darwin, who currently clean all touch points around the terminal once per shift (3 times a day), have upgraded their disinfectant cleaning products in line with the World Health Organisation (WHO) for anti-viral treatment of surfaces.

In addition, our cleaning contractors are:

1. Maintaining adequate stock levels of PPE and hand sanitiser. (Biosecurity and Australian Border Force (ABF) keep adequate stock levels should NTA require extra in an emergency).
2. Adjusting cleaning routines consistent with the response plan.
3. Will continue to liaise with NTA Executive on a daily basis to upgrade their processes in line with the status of the COVID 19 learnings from WHO and other sources.

Airport worker safety

All airport workers are advised that they must observe the safe practises when interacting with travelling pax which are summarised below:

- Keep a one metre distance from travelling pax at all times, where possible,
- Avoid touching other people including hand shaking,
- Always use good hygiene practices, as below:

Remember, some of the most important ways of preventing the spread is to remain vigilant about your own health and hygiene habits. Extra hand sanitiser has been provided at the airport and should be used regularly.



* Flu shots not currently available until April 2020

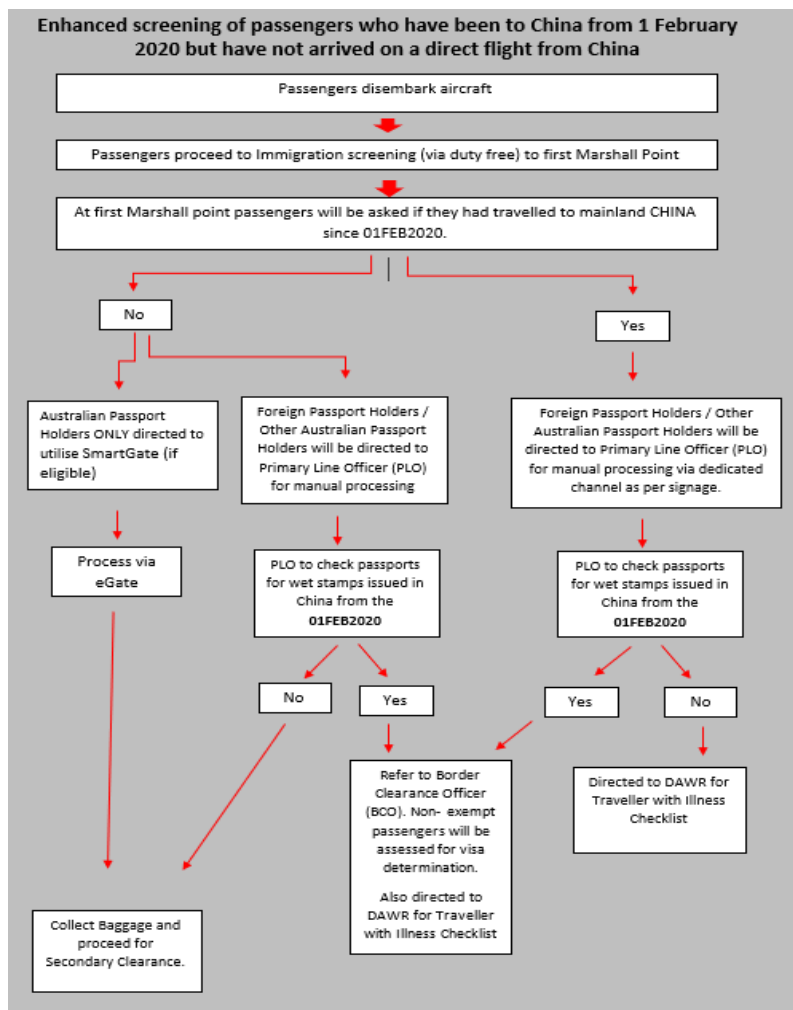
At this stage we have not moved to mandatory wearing personal protective equipment for workers at the airport but remain prepared to should the situation change. However, all frontline staff have PPE available for use should they wish to use it. We will keep all stakeholders informed as required should this change.

Emergency PPE Supplies

NT Airports has an emergency supply of masks, gloves and medical sanitiser to be utilised in the event of crisis management systems needing to be deployed. This is over and above the supplies that our current cleaning and security contractors may have in stock.

Enhanced screening at International Arrivals

The flow chart below explains the additional screening of passengers that is taking place in all Australian international airports.



Enhanced monitoring in the domestic terminal

With the recent arrival of a positive test case through the domestic terminal extra vigilance will be put in place to identify passengers presenting as unwell. This may include airport staff approaching the person, from a safe distance advising them of the heightened risk of COVID 19 and advising them to seek medical assistance and offering them a face mask to wear whilst in the terminal.

This has been augmented by increased signage being placed around the terminal warning of the dangers and suggesting preventive measures to be undertaken.

Next update

A regular update will be issued every Tuesday morning - unless the current situation changes dramatically in the meantime.

Useful contacts

Contact	Name	Phone
NTA Operations & Property Director	Ross Baynes	08 8920 1803
ASA and TCA General Manager	Dave Batic	08 8951 1204
DIA Head of Airside Operations	Davy Semal	08 8920 1846
DIA Airport Duty Manager	(available 24/7)	+61 401 005 977
NT Airports - WHS	Steve Caldwell	08 8920 1969
Covid-19 Health Info Line		1800 020 080

DoH website

<https://www.health.gov.au/health-topics/novel-coronavirus-2019-ncov>