

Current situation

The COVID-19 situation has been rapidly evolving and with a break in essential government advice we would like to take this opportunity to thank you, our valued stakeholders, on your adherence to new protocols and your ongoing understanding and support.

This update will reiterate some of the more recent essential information.

Our priority remains the wellbeing and safety of our staff, contractors, visitors and travellers, and we are taking all the necessary precautions to ensure our people are protected. We encourage everyone to follow the recommended health and travel advice.

Latest advice

There have been 26 confirmed cases of COVID-19 in the Northern Territory.

At this time, there is no community spread of this virus in the Northern Territory and it is important we all continue to follow the recommended advice to keep it this way. Here's what you can do:

- wash your hands frequently with soap and water, before and after eating, and after going to the toilet
- cover your cough and sneeze, dispose of tissues, and use alcohol-based hand sanitiser
- if unwell, avoid contact with others (stay more than 1.5 metres from people)
- wipe down and disinfect regularly used shared surfaces.

Support for tenants

NT Airports, like many of our tenants, is facing unprecedented conditions with a reduction in flights in and out of our airports. This is a difficult time for everyone, but we understand the significant pressure that many of our tenants are currently under.

NT Airports is investigating a range of relief packages to help our tenants through this period, including seeking support from the Northern Territory Government.

We encourage our tenants to stay in touch with us during this period, as we commit to providing more information about our relief packages as soon as possible.

Passenger movements and quarantine

Flying into the NT

All passengers arriving into the Northern Territory from interstate will be placed into quarantine at the nearest available suitable hotel for 14 days. Passengers will be bused to accommodation locations direct from the airport.

NT Airports is working closely with the Northern Territory Government, Australian Federal Police, Australia Border Force and Northern Territory Police on implementing the new measures which include increased processing for all travellers arriving to any of our airports.

Flying out of the NT

If a passenger is unwell, airlines must refuse to let the person fly. There will be extra screening of passengers at Australian airports to identify anyone who is unwell. Australian Border Force will work with airlines to identify travellers who should not board.

Restrictions to communities

Restrictions on travel to Northern Territory remote communities are currently in place. Only essential travel, defined as functions that are necessary to keep the community operating, will be allowed. Anyone travelling to communities for non-essential purposes will now have to self-isolate for 14 days.

Closure of places of social gathering

All of Alice Springs Airport's **food and beverage and retail outlets are currently closed until further notice**. This is to help prevent the spread of COVID-19 and keep our terminals safe. Vending machines will be made available for passengers where possible. Alice Springs Airport airline domestic lounges are also closed until further notice.

1800 community hotline

Call: 1800 313 177

An 1800 community hotline has been set up for members of the public who are looking for information. This hotline will be updated every day with pre-recorded messages containing the latest information about our airports.

What to do if you have symptoms?

If you think you are at risk, call your GP or the Public Health Unit on 08 8922 8044 and clinicians will determine if you need to attend a clinic. You can also call the dedicated NT-wide hotline on 1800 008 002 to talk to a clinician.

Where can I get more information?

The Australian Government is regularly updating public information and fact sheets on COVID-19. For the latest advice, information and resources visit:

- www.health.gov.au or <https://coronavirus.nt.gov.au>
- National Coronavirus Health Information Line on 1800 020 080
- For translating or interpreting services call 131 450
- If you think you are at risk call your GP or the NT Public Health Unit on 08 8922 8044.
- Call the NT Airports COVID-19 community hotline on 1800 313 177 to hear the latest information.

Useful airport contacts

Contact	Name	Phone
NTA Operations & Property Director	Ross Baynes	08 8920 1803
ASA and TCA General Manager	Dave Batic	08 8951 1204
DIA Head of Airside Operations	Davy Semal	08 8920 1846
DIA Airport Duty Manager	(available 24/7)	+61 401 005 977
NT Airports - WHS	Steve Caldwell	08 8920 1969
True North Strategic Communication – media queries	Elena Madden	08 8981 6445