

Current situation and restrictions

NT Airports is continuing to monitor the COVID-19 situation. Our priority remains the wellbeing and safety of our staff, contractors, visitors and travellers.

NT Airports welcomes the announcement from the Northern Territory Government to reopen domestic borders on Friday 17 July 2020 and we are working closely with relevant authorities to implement all health and safety measures required.

PRIOR TO 17 JULY 2020

Mandatory self-quarantine continues to apply to everyone arriving from interstate until the 17 July.

FROM 17 JULY 2020

From 17 July 2020, interstate arrivals to the Northern Territory do not need to self-quarantine, unless coming from a declared hotspot. Anyone arriving into the Northern Territory from a hotspot must undertake 14 days mandatory supervised quarantine at their own cost.

We are staying abreast of the rapidly changing environment in all states including Victoria, and we are working closely with the Northern Territory Department of Health and other authorities on protocols that will apply once the borders are opened. More information about processes and protocols for passengers will be communicated to all stakeholders.

We are actively improving our airport facilities and procedures to ensure our people are protected and to enable appropriate social distancing and hygiene.

We have several precautionary measures in place including:

- thorough regular cleaning of the terminal
- personal protective equipment (PPE) for security personnel at Security Screening Points including gloves and hand sanitiser and from 17 July masks again
- hand sanitiser in key public areas
- use of a high-grade disinfectant as recommended by World Health Organisation
- antibacterial spraying system in main screening points and terminals
- extra floor and seat signage that provides passengers with a visual reminder about social distancing measures, including at passenger queuing locations such as check-in and boarding gates
- restricting access to the departure area to those with a valid boarding pass
- digital signage and PA announcements to remind passengers of hygiene requirements.

Latest advice

There are two active cases of COVID-19 in the Northern Territory. It is important that we continue to follow the recommended health and travel advice and avoid becoming complacent.

Airport operations

Alice Springs Airport has reduced operating hours and there is restricted access to the terminal. There is a maximum of two people allowed at reception at any time. Operating hours will continue to be reviewed each week in line with flight schedules.

Non-stop services to all major interstate cities including Brisbane, Sydney, Adelaide and Perth will start to resume from Alice Springs Airport. Alice Springs Airport also welcome back Virgin Australia which will recommence its operations to Central Australia Monday 20 July.

Qantas Club and Café Terra Rosa are now open. Café Terra Rosa will operate between 8am and 3pm on Tuesdays, and between 10am and 1pm on Monday, Wednesday, Thursday and Friday.

It is important that we continue to adhere to mandatory work health and safety requirements, particularly the Airside PPE Policy. For more safety information refer to www.darwinairport.com.au/corporate/working-airport-requirements

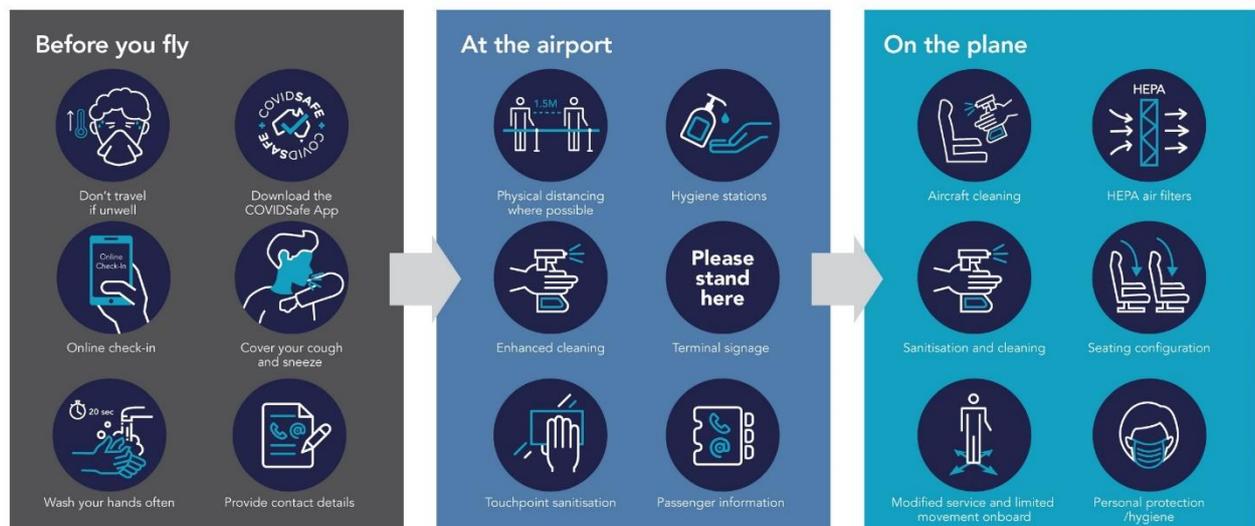
Useful contacts

Airport contacts	Name	Phone
NTA Operations & Property Director	Ross Baynes	08 8920 1803
ASA and TCA General Manager	Dave Batic	08 8951 1204
DIA Head of Airside Operations	Davy Semal	08 8920 1846
DIA Airport Duty Manager	(available 24/7)	+61 401 005 977
NT Airports - WHS	Steve Caldwell	08 8920 1969
True North Strategic Communication – media queries	Elena Madden	08 8981 6445
General contacts	Phone	
National Coronavirus Health Information Line	1800 020 080	
Interpreting services	131 450	
NT Public Health Unit	08 8922 8044	
NT Airports COVID-19 community hotline	1800 313 177	

For the latest advice visit www.health.gov.au or <https://coronavirus.nt.gov.au>

COVID-SAFE AIR TRAVEL

Airlines and airports have worked together on a set of protocols to minimise the risks of COVID-19 at each stage of your journey, the next time you fly. We want you to travel with confidence, and we all have a role to play in that. Here's how:



More information is available from individual airlines and airports, and www.infrastructure.gov.au. Industry protocols have been developed with regard to Australia Government advice and requirements and international best practice guidance.

