

Current situation and restrictions

NT Airports is continuing to monitor the COVID-19 situation. We thank you for your ongoing cooperation and understanding during this time. Our priority remains the wellbeing and safety of our staff, contractors, visitors and travellers.

NT Airports is working closely with relevant authorities to be ready for take-off when the Northern Territory borders re-open on 17 July 2020.

This includes implementing the new measures which include increased processing for all travellers arriving to any of our airports from interstate.

On arrival, passengers from interstate will need to:

- Complete and print an online *NT border entry form*, which will be made available at coronavirus.nt.gov.au
- Bring the completed *NT border entry form*, photo ID and a pen on the flight
- On arrival, remain seated and await instructions for disembarking the plane
- Passengers will be asked if they have been through a COVID-19 hotspot
- Passengers will then be directed to checkpoints for processing by Northern Territory Department of Health
- Passengers will be asked to sign and submit the *NT border entry form* in front of an authorised Department of Health officer.

Those who have *not* been in a COVID-19 hotspot will be free to collect their baggage and leave.

Passengers who *have* been in a declared COVID-19 hotspot must undergo 14 days mandatory, supervised quarantine in a government facility at their own cost.

We are actively improving our airport facilities and procedures to ensure our people are protected and to enable appropriate social distancing and hygiene. This includes regular cleaning of the terminal and antibacterial spraying.

From Friday 17 July, it will be mandatory for all staff and contractors to wear face masks in common areas of the terminal. Your safety is our priority and we ask that you please do this as a precaution when visiting the terminal.

Latest advice

There are two active case of COVID-19 in the Northern Territory. It is important that we continue to follow the recommended health and travel advice and avoid becoming complacent.

Airport operations

Alice Springs Airport has reduced operating hours and there is restricted access to the terminal. There is a maximum of two people allowed at reception at any time. Operating hours will continue to be reviewed each week in line with flight schedules.

Non-stop services to all major interstate cities including Brisbane, Sydney, Adelaide and Perth will start to resume from Alice Springs Airport. Alice Springs Airport also welcome back Virgin Australia which will recommence its operations to Central Australia Monday 20 July.

Qantas Club and Café Terra Rosa are now open. Café Terra Rosa will operate between 8am and 3pm on Tuesdays, and between 10am and 1pm on Monday, Wednesday, Thursday and Friday.

It is important that we continue to adhere to mandatory work health and safety requirements, particularly the Airside PPE Policy. For more safety information refer to www.darwinairport.com.au/corporate/working-airport-requirements

Useful contacts

Airport contacts	Name	Phone
NTA Operations & Property Director	Ross Baynes	08 8920 1803
ASA and TCA General Manager	Dave Batic	08 8951 1204
DIA Head of Airside Operations	Davy Semal	08 8920 1846
DIA Airport Duty Manager	(available 24/7)	+61 401 005 977
NT Airports - WHS	Steve Caldwell	08 8920 1969
True North Strategic Communication – media queries	Elena Madden	08 8981 6445
General contacts	Phone	
National Coronavirus Health Information Line	1800 020 080	
Interpreting services	131 450	
NT Public Health Unit	08 8922 8044	
NT Airports COVID-19 community hotline	1800 313 177	

For the latest advice visit www.health.gov.au or <https://coronavirus.nt.gov.au>