

## Current situation and restrictions

NT Airports is continuing to monitor the COVID-19 situation. We thank you for your ongoing cooperation and understanding during this time. Our priority remains the wellbeing and safety of our staff, contractors, visitors and travellers.

On 17 July 2020 Territory borders opened to interstate travel. On arrival, passengers from interstate need to:

- Complete and print an online *NT border entry form*, which is available at [coronavirus.nt.gov.au](https://coronavirus.nt.gov.au)
- Bring the completed *NT border entry form*, photo ID and a pen on the flight
- On arrival, remain seated and await instructions for disembarking the plane
- Passengers will disembark at the arrivals area
- Passengers will be asked if they have been through a COVID-19 hotspot
- Passengers will then be directed to checkpoints for processing by Northern Territory Department of Health
- Passengers will be asked to sign and submit the *NT border entry form* in front of an authorised Department of Health officer.

Those who have *not* been in a COVID-19 hotspot will then be free to collect their baggage and leave.

Passengers who *have* been in a declared COVID-19 hotspot must undergo 14 days mandatory, supervised quarantine in a government facility at their own cost. These passengers will be escorted to collect their baggage and transported by bus to the government quarantine facility. There may be delays for travellers passing through our airports as part of increased processing and precautionary measures. We ask for your patience and understanding during this process.

We are staying abreast of the rapidly changing environment in all states including Victoria and New South Wales, and we are working closely with the Northern Territory Department of Health and other authorities on protocols that will apply now borders are open.

## Latest advice

There is one active case of COVID-19 in the Northern Territory. It is important that we continue to follow the recommended health and travel advice and avoid becoming complacent.

Good personal hygiene is everyone's responsibility. It is mandatory for all staff and contractors to wear face masks in common areas of the terminal. Your safety is our priority and we ask that you please do this as a precaution when working in the terminal. As an added precaution, we strongly encourage all visitors to wear face masks when passing through each of our airports.

Please remember to do the following to help prevent the spread of COVID-19:

- wash your hands frequently with soap and water, before and after eating, and after going to the toilet
- cover your cough and sneeze, dispose of tissues, and use alcohol-based hand sanitiser
- if unwell, avoid contact with others and please stay home
- wipe down and disinfect regularly used shared surfaces
- practise social distancing and keep 1.5 metres apart where possible
- wear a face mask in common areas of the airport terminal
- understand how to self-isolate if you need to.

## Airport operations

Alice Springs Airport has reduced operating hours and there is restricted access to the terminal. There is a maximum of two people allowed at reception at any time. Operating hours will continue to be reviewed each week in line with flight schedules.

Qantas Club and Café Terra Rosa are now open. Café Terra Rosa will operate between 8am and 3pm on Tuesdays, and between 10am and 1pm on Monday, Wednesday, Thursday and Friday. Steve's Café located near the car rental area is now open on weekends as required.

We are actively improving our airport facilities and procedures to ensure our people are protected and to enable appropriate social distancing and hygiene. This includes regular cleaning of the terminal seven days a week.

It is important that we continue to adhere to mandatory work health and safety requirements, particularly the Airside PPE Policy. For more safety information refer to [www.darwinairport.com.au/corporate/working-airport-requirements](http://www.darwinairport.com.au/corporate/working-airport-requirements)

## Useful contacts

Airport contacts	Name	Phone
<b>NTA Operations &amp; Property Director</b>	Ross Baynes	08 8920 1803
<b>ASA and TCA General Manager</b>	Dave Batic	08 8951 1204
<b>DIA Head of Airside Operations</b>	Davy Semal	08 8920 1846
<b>DIA Airport Duty Manager</b>	(available 24/7)	+61 401 005 977
<b>NT Airports - WHS</b>	Steve Caldwell	08 8920 1969
<b>True North Strategic Communication – media queries</b>	Elena Madden	08 8981 6445
General contacts	Phone	
<b>National Coronavirus Health Information Line</b>	1800 020 080	
<b>Interpreting services</b>	131 450	
<b>NT Public Health Unit</b>	08 8922 8044	
<b>NT Airports COVID-19 community hotline</b>	1800 313 177	

For the latest advice visit [www.health.gov.au](http://www.health.gov.au) or <https://coronavirus.nt.gov.au>