# COVID-19 – Airport Stakeholder – Update #25

## Current situation and restrictions

NT Airports is continuing to monitor the COVID-19 situation. We thank you for your ongoing cooperation and understanding during this time. Our priority remains the wellbeing and safety of our staff, contractors, visitors and travellers.

On 17 July 2020 Territory borders opened to interstate travel. On arrival, passengers from interstate will need to complete an online *NT border entry form* which is available at coronavirus.nt.gov.au and present the form to an authorised Department of Health officer.

Those who have *not* been in a COVID-19 hotspot will then be free to collect their baggage and leave.

Passengers who *have* been in a declared COVID-19 hotspot must undergo 14 days mandatory, supervised quarantine in a government facility at their own cost.

We are staying abreast of the rapidly changing environment in all states including Victoria, New South Wales and Queensland, and we are working closely with the Northern Territory Department of Health on protocols that will apply now that borders are open.

## Latest advice

There are three active cases of COVID-19 in the Northern Territory.

We understand that there is a risk that some people travelling through our terminals may test positive for COVID-19. We do not take this lightly and we have worked to ensure our airports are as safe as possible. If passengers are displaying symptoms or test positive for COVID-19, additional deep cleaning takes place throughout key airport areas and touchpoints. This will occur immediately after the event.

Good personal hygiene is everyone's responsibility. It is mandatory for all staff and contractors to wear face masks in common areas of the terminal. Your safety is our priority and we ask that you please do this is as a precaution when working in the terminal. As an added precaution, we strongly encourage all visitors to wear face masks when passing through each of our airports.

Please remember to do the following to help prevent the spread of COVID-19:

- wash your hands frequently with soap and water, before and after eating, and after going to the toilet
- cover your cough and sneeze, dispose of tissues, and use alcohol-based hand sanitiser
- if unwell, avoid contact with others and please stay home
- wipe down and disinfect regularly used shared surfaces
- practise social distancing and keep 1.5 metres apart where possible
- wear a face mask in common areas of the airport terminal
- understand how to self-isolate if you need to.

## Airport operations

Alice Springs Airport has reduced operating hours and there is restricted access to the terminal. There is a maximum of two people allowed at reception at any time. Operating hours will continue to be reviewed each week in line with flight schedules.

We are currently working with Virgin Australia to understand how their structural changes will impact our airports.

Café Terra Rosa is now open, opening hours vary and can be gound on the website. Steve's Café located near the car rental area is now open on weekdays from 10am to 1:30pm and weekends from 9am to 1pm.

We are actively improving our airport facilities and procedures to ensure our people are protected and to enable appropriate social distancing and hygiene. This includes regular cleaning of the terminal seven days a week.

It is important that we continue to adhere to mandatory work health and safety requirements, particularly the Airside PPE Policy. For more safety information refer to www.darwinairport.com.au/corporate/working-airport-requirements

## Useful contacts

| Airport contacts | Name | Phone |
|---|---|---|
| **NTA Operations & Property Director** | Ross Baynes | 08 8920 1803 |
| **ASA and TCA General Manager** | Dave Batic | 08 8951 1204 |
| **DIA Head of Airside Operations** | Davy Semal | 08 8920 1846 |
| **DIA Airport Duty Manager** | (available 24/7) | +61 401 005 977 |
| **NT Airports - WHS** | Steve Caldwell | 08 8920 1969 |
| **True North Strategic Communication – media queries** | Elena Madden | 08 8981 6445 |
| General contacts | Phone | |
| **National Coronavirus Health Information Line** | 1800 020 080 | |
| **Interpreting services** | 131 450 | |
| **NT Public Health Unit** | 08 8922 8044 | |
| **NT Airports COVID-19 community hotline** | 1800 313 177 | |

For the latest advice visit www.health.gov.au or https://coronavirus.nt.gov.au